

## What is the Solace Center?

Solace Center is Trumbull County's only private, non-profit *Supervised Visitation and Safe Exchange* program that provides support, guidance and assistance to families who've experienced some type of trauma like abuse, neglect, violence, divorce, separation or custody issues which may cause stress or other difficulties.

The program helps children establish a relationship with the non-residential party, siblings and other family members by promoting safe parental access to the child/ren. The Solace Center provides a neutral, safe, family-friendly environment with trained personnel who monitor time-limited visits and exchanges.

## Who Pays for Services?

Responsibility for payment of services is usually determined by Court Order or other referral source. Most fees are split equally between the visiting parties.

Visits: \$20/hour

Exchanges: \$5/party per exchange

## What Services are Provided?

### Supervised Visitation:

Supervised visits are usually one hour/week, however length and frequency may be adjusted by the Family Court or by agreement of the visiting parties.

Arrival and departure times are staggered by 15 minutes. Each party arrives separately thereby significantly reducing the chance for contact.

A trained Family Support Worker oversees the arrival of the child/ren and the visitation with the non-residential party. All visits include "eyes on" supervision for the duration of the visit.

Objective, detailed observation reports are prepared each time a supervised visit is completed at the Solace Center. These reports detail what took place during the visit or exchange, including the types of activities, conversations and observed behaviors.

### Supervised Exchange:

Safe exchange services are handled by trained Family Support Workers who oversee the transfer of the child/ren from one party to the other for off-site unsupervised visitation. Exchanges occur during normal hours of operation.

### What are the Hours of Operation?

**Wednesday and Friday:**

**5:00 p.m. – 8:00 p.m.**

**Sunday: All Day**

**All services are by appointment only.**

## How Do I Get Started?

Referrals may be made by Family Court, Children Services or attorneys. Self-referrals are also accepted.

After a referral is received, each party is required to schedule an initial intake by calling the Solace Center at 330-766-0689 for an appointment.

Separate intakes must be completed by each party before services can begin. At the time of the intake there is a one time fee of \$25.00 assessed to BOTH parties.

NOTE: Intakes are conducted on the second floor of Trumbull County Family Relations Court located at 220 Main Ave S.W. in Warren, Ohio.

Information is gathered from each party during the intake. Parties are then given specific details regarding the program including a handbook outlining the rules of the program. It also discusses how to prepare your child and what to expect during the visits. Once both parties have completed the face-to-face individual intake interview, visits are typically scheduled within one week.



## Solace Center's Mission

The Solace Center provides child-focused services to children and their families with the goal that, through providing education, it may prevent future generations from repeating the cycles of abuse, neglect, and violence so they can experience healthy and productive relationships.

## Testimonials

*"Solace Center has taken away the anxiety and fear my children had. It's also given me peace of mind."*

-Solace Center Client

*"Solace Center has been the best thing for me and my kids."*

-Solace Center Client

*"The things my children were afraid of have been taken out of the equation. Now they can relax and feel safe at the Solace Center."*

- Solace Center Client

## Where Do Visits and Exchanges Occur?

Solace Center Supervised Visits and Exchanges are conducted :

### *Sundays:*

- St Paul's Lutheran Church  
2860 East Market St.  
Warren, Ohio 44483

### *Wednesdays and Fridays:*

- Trumbull County Children Services  
2282 Reeves Rd

Please do not contact Children Services or St. Paul's for questions concerning Solace Center visits and/or exchanges. Please call 330-766-0689 if you have any questions.



## Trumbull County's Supervised Visitation & Safe Exchange Program

**Solace Center  
Administrative Office**

1370 Tod Ave N.W.  
Warren, OH 44485

(330) 766-0689

Fax: (330) 393-5288